

Important Stuff

Workgroup Updates

Care Coordination Community of Practice

The Care Coordination Community of Practice works to identify and promote best practices related to care coordination to help clients access the health care system. The group has identified two main projects they will focus on in the coming months. First is an online care coordination best practices training for MCH contract agency staff. This module is currently under initial development. The second project that the Care Coordination Community of Practice will undertake is a qualitative client satisfaction assessment. Focus groups will be used to assess the questions "How are we doing? What can we do to improve?" among child and maternal health clients. These focus groups may serve as a pilot for a larger assessment to understand client experiences with care coordination within MCH programs state-wide.

Data Integration Workgroup

The Data Integration Work Group presented the findings of the data integration needs assessment at the MCH Fall Conference. Key findings included the need for interoperability with other state systems, changes in the way data is currently collected, workflow evaluation, the need for improved data accessibility through reports and queries, and future flexibility. The Work Group has conducted a gap analysis to understand their current data collection practices and areas for improvement. Based on this analysis, as well as the needs assessment findings, the group is currently developing business requirements and Request for Proposals (RFPs). Two data integration RFPs will be released in 2014.

Communication Workgroup

The Communication Workgroup has not met since the redesign of The Update. The plan is to kick off 2014 with an evaluation of The Update and results of the feedback survey, and strategizing new ways to improve communication for MCH/FP grantees. The Communication Workgroup is also looking for new members! Due to staff turnover, we are down a few members and are seeking agency staff who are interested in improving communication between IDPH and MCH/FP contractors. If you are interested in joining, please contact Sylvia Petersen at sylvia.petersen@idph.iowa.gov.

The CHIPRA Project is complete!

CHIPRA was a federal grant to conduct targeted outreach to teens for <code>hawk-i</code> and Medicaid. As a direct result of outreach efforts and application assistance, 129 teens were enrolled or renewed in hawk-i or Medicaid, and a total of 219 children were covered including the teens' siblings who were also enrolled. There are likely many more teens and children enrolled as a result of outreach efforts that were unable to be tracked. As a part of this project, the University of Iowa's Public Policy Center conducted an evaluation of outreach strategies and results. The full report can be found <code>here</code>, and includes a summary of Iowa's Medicaid and <code>hawk-i</code> programs, successful and unsuccessful outreach strategies, results from a survey with parents of uninsured teens, and enrollment data from the project.

The National Center for Health Statistics Releases Interactive Health, U.S. 2012

The NCHS has released the dynamic version of one of its most respected publications. The Health, United States, 2012: In Brief interactive website was developed in collaboration with the National Library of Medicine. The website enables users to view, create, and export charts and tables; incorporate additional data from the full Health, United States report; and easily link to related Web pages. Brief tutorial videos guide users through the features of the website.



The interactive website allows you to go beyond the charts displayed in Health, United States, 2012: In Brief to create charts that fit your needs, by changing chart types and including additional data. For many In Brief charts, additional data years and data elements such as sex, age, race and Hispanic origin, percent of poverty level, geographic region, and location of residence, are available on the interactive website.

The Health Insurance Marketplace:

Resources for MCH/FP Grantees

HealthCare.gov

HealthCare.gov is the federal website for consumers to apply for coverage on the Marketplace. The site also has resources for consumers about finding local help and general information about the Marketplace and health insurance. There have been significant technical difficulties, so please see the Iowa Insurance Division's guidance as to how to help consumers attempting to apply for coverage (see below).

IOWA INSURANCE DIVISION

The Iowa Insurance Division website has a wealth of information on the Iowa Marketplace. The website also includes information on how to get health plan details from sources other than HealthCare.gov

Health Insurance Marketplace

The marketplace.cms.gov website has resources for individuals and agencies that may be assisting consumers in completing an application or finding help in completing an application. Resources include PSAs, YouTube videos, and a variety of fact sheets that can be printed as needed.

CCIIO

The Center for Consumer Information & Insurance
Oversight has resources, fact sheets, and other information
regarding the Marketplace.

The Check-UP

The most recent edition of The Check-Up is now available! In addition to this issue of The Check-Up, there is also a fact sheet that summarizes key points in the issue available by clicking here. For a list of ACA acronyms in Iowa, click here.

DHS Services Portal

The DHS Services Portal is Iowa's "no wrong door" application for Medicaid and *hawk-i*. Anyone who applies through this portal and is eligible for coverage on the Marketplace will automatically be sent there to complete the application.

Iowa Insurance Consumer Advocate

The Iowa Insurance Consumer Advocate
Bureau website has healthcare reform and
Marketplace resources, as well as a <u>calendar of</u>
<u>outreach and enrollment events throughout</u>
the state.

Advance Premium Tax Credits and Cost-Sharing Reductions:

A Primer for Assisters

This slide deck from the Robert Wood Johnson Foundation provides a detailed overview of APTCs, CSRs, and how Medicaid and CHIP (*hawk-i*) fit into the Marketplace. The explanations and visuals in the presentation are great for expanding understanding as well as helping consumers understand their options.

Presumptive Eligibility

Beginning January 1st, 2014, Presumptive Eligibility will be moving from IMPA to a new portal called MPEP. DHS plans to release additional informational letters. Stay tuned to the 2013 Bulletins page for future communication from DHS.



Calendar at a Glance

2	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
November						1	2
	3	4	5	6	7	8	9
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December		9	10	Twitter 101 Webinar	12	13	14